

**SERVICE INFORMATION**

**EXHIBITOR FREIGHT**

Due to limited storage at the Manchester Grand Hyatt San Diego, we recommend all exhibitor freight be sent directly to the Freeman warehouse.

**Warehouse Shipping Address:**

**Exhibiting Company Name / Booth #  
 L'ATTITUDE Event  
 C/O Freeman  
 6060 Nancy Ridge Dr., Ste. C  
 San Diego, CA 92121**

Freeman will accept crated, boxed or skidded material beginning AUGUST 26, 2019 at the above address. Advance warehouse pricing will be extended up until SEPTEMBER 23, 2019 at 3:30 PM. Materials arriving after this date will be assessed an additional after deadline charge. Please note that the Freeman Warehouse does not accept uncrated freight (loose, pad-wrapped material and/or unskidded machinery), COD shipments, hazardous materials, freight requiring refrigerated or frozen storage, a single piece of freight weighing more than 5,000 pounds or a single piece of freight beyond the dimensions of 108" H x 93" W. Warehouse materials are accepted at the warehouse Monday through Friday between the hours of 8:00 AM - 3:30 PM. Certified weight tickets must accompany all shipments. If required, provide your carrier with this phone number: (714) 254-3410. The warehouse is closed on September 2nd in observance of the holiday.

Freeman will receive shipments at the exhibit facility beginning SEPTEMBER 26, 2019 at 1:00 PM. Shipments arriving before this date will most likely be refused by the facility. **Any additional charges incurred by the Manchester Grand Hyatt San Diego for early freight acceptance will be charged directly to the exhibitor and will be in addition to the material handling charges.**

**BOOTH EQUIPMENT**

Each **10' x 10' booth** will be set with 8' high black back drape and 3' high black side dividers.

Each **10' x 10' booth** and table top exhibit will include the following: 1 - 6' table draped black, 2 - side chairs and 1 - wastebasket.

Each **20' x 20' booth** can receive up to 4 - 6' draped tables, 8 - side chairs and 4 - wastebaskets.

Booths 300 sq. ft. or less will receive a one-line identification sign. Booths larger than 300 sq. ft. may receive a one-line identification sign upon request.

Please note that electrical service is not included with your booth equipment but to accommodate possible power requirements, electrical outlets will be installed in every inline booth. An audit will be conducted by electricians and on-site charges will apply if the electrical service is utilized without an order on file.

**EXHIBIT HALL CARPET**

The exhibit area is carpeted. However, in order to enhance the appearance of your booth, rental carpet is available through Freeman. Please refer to the Carpet Brochure and Order Form.

**DISCOUNT PRICE DEADLINE DATE**

**Order early on [FreemanOnline](http://www.freeman.com) to take advantage of advance order discount rates, place your order by SEPTEMBER 12, 2019.**

**SHOW SCHEDULE**

**EXHIBITOR MOVE-IN**

For more information and helpful hints on pre-show procedures and move-in, please go to <http://www.freeman.com/PreShowFAQ>

Thursday	September 26, 2019	1:00 PM	-	5:00 PM
Friday	September 27, 2019	8:00 AM	-	3:00 PM

**EXHIBIT HOURS**

Friday	September 27, 2019	5:00 PM	-	7:00 PM
Saturday	September 28, 2019	10:00 AM	-	3:00 PM
Saturday	September 28, 2019	5:00 PM	-	7:00 PM
Sunday	September 29, 2019	9:00 AM	-	3:00 PM

**EXHIBITOR MOVE-OUT**

For more information and helpful hints on post-show procedures and move-out, please go to <http://www.freeman.com/PostShowFAQ>

Sunday September 29, 2019 3:00 PM - 7:00 PM

**We will begin returning empty containers at the close of the show.**

**Note: All outbound labor and shipments will be assessed overtime charges. Please refer to labor and material handling order forms for applicable days/times overtime applies.**

**DISMANTLE AND MOVE-OUT INFORMATION**

All exhibitor materials must be removed from the exhibit facility by September 29, 2019 at 7:00 PM. Please arrange with your carrier to pick-up your outbound freight directly from the facility.

**Manchester Grand Hyatt San Diego**  
One Market Place  
San Diego, CA 92101

To ensure all exhibitor materials are removed from the exhibit facility by the Exhibitor Move-Out deadline please have all carriers check-in by September 29, 2019 at 5:00 PM. If required, provide your carrier with this phone number: (714) 254-3410.

**POST SHOW PAPERWORK AND LABELS**

Our Exhibitor Services Department will gladly prepare your outbound Material Handling Agreement and labels in advance. Complete the Outbound Shipping form and your paperwork will be available at show site. Be sure your carrier knows the company name and booth number when making arrangements for shipping your exhibit at the close of the show.

**EXCESSIVE TRASH AND BOOTH ABANDONMENT**

Any excessive trash which consists of display materials, carpet, padding, crates and/or pallets will be disposed of and charged both a handling fee and disposal fee during move-in. Excessive booth materials and/or literature left in the booth at the end of the published exhibitor move-out that is not labeled for an outbound shipment will be considered abandoned and deemed as trash. The exhibitor will be charged for the removal and disposal of these items. Charges may include Installation & Dismantle Labor, Forklift/Rigging Labor, and/or Dumpster Fee. Please call our Exhibitor Services Department at (714) 254-3410 for a quote.

**SERVICE CONTRACTOR CONTACTS / INFORMATION:****FREEMAN**

2170 S. Towne Centre Place, Ste 100  
Anaheim, CA 92806  
(714) 254-3410 fax (469) 621-5606  
FreemanAnaheimES@freeman.com

**FREEMAN EXHIBIT TRANSPORTATION**

(800) 995-3579 US & Canada or +1(512) 982-4187 Outside the US or +1(817) 607-5183  
International Shipping Services or fax (469) 621-5810 or email [exhibit.transportation@freeman.com](mailto:exhibit.transportation@freeman.com)

**FREEMANONLINE®**

Take advantage of discount pricing by ordering online at [FreemanOnline](#) by **SEPTEMBER 12, 2019**. Using the enhanced FreemanOnline, you will enjoy easy access to added features and functions as well as the high caliber of Freeman services you've come to expect — **before, during and after** your show.

To place online orders, you will be required to enter your unique Username and Password. If this is your first time to use FreemanOnline, click on the "Create an Account" link. To access FreemanOnline without using the email link, visit [FreemanOnline](#).

If you need assistance with FreemanOnline, please call our Customer Support Center at (888) 508-5054 Toll Free US and Canada or +1(512) 982-4186 Local and International.

**Please note:** All items and materials that must be brought into the facility are subject to Material Handling Charges and are the responsibility of the Exhibitor. This also applies to items not ordered through the Official Show Vendors. Refer to the material handling form for charges for the service.

Please be aware that disposal of exhibit properties is not included as part of your material handling charges. Please contact Freeman for your quoted rates and rules applicable to disposal of your exhibit properties.

**LABOR INFORMATION**

Union Labor may be required for your exhibit installation and dismantle. Please carefully read the UNION RULES AND REGULATIONS to determine your needs. Exhibitors supervising Freeman labor will need to pick up and release their labor at the Labor Desk. Refer to the order form under Display Labor for Straight time and Overtime hours.

**ASSISTANCE**

We want you to have a successful show. If we can be of assistance, please call our Exhibitor Services Department at (714) 254-3410.

**WE APPRECIATE YOUR BUSINESS!**

## **FREEMAN GENERAL INFORMATION**

### **TRANSLATION SERVICE**

Freeman is pleased to offer a new service for our international exhibitors that provides quick interpretation and translation in 150 languages. This service will not only interpret for us on a three-way conversation, but also translate emails from customers. To access this feature you may contact Freeman Exhibitor Services at (714) 254-3410 or Freeman's Customer Support Center at (888) 508-5054 US & Canada or +1(512) 982-4186 Local & International.

### **HELPFUL HINTS**

#### **SAVE MONEY**

Order early on [FreemanOnline](#) to take advantage of advance order discount rates, place your order by SEPTEMBER 12, 2019.

#### **AVOID DELAY**

Ship early to avoid delays. Shipments arriving late at show site will cost you money, time and business!

#### **SAFETY TIPS**

Use a ladder, not a chair. Standing on chairs, tables and other rental furniture is unsafe and can cause injury to you or to others. These objects are not designed to support your standing weight.

Be aware of your surroundings. You are in an active work area with changing conditions during move-in and move-out. Pay attention. Look for obstacles, and machinery and equipment that are in use.

Keep your eyes open for scooters and forklifts. The drivers of these vehicles may not be able to see you.

Stay clear of dock areas, trucks and trailers. These areas can be particularly dangerous.

Prevent electrical shocks, falling items and damage to materials. Do not attach items or equipment to the drapes or metal framework provided for your booth. This can cause serious injury or damage to materials.

We discourage children from being in the exhibit hall during installation and dismantle. If children are present during installation and dismantle, they must be supervised by an adult at all times.

Freeman does not ship or handle Hazardous Materials. If any materials you are shipping to the event fall into this category, please contact Freeman to be sure the material will be allowed at the facility and by the association. In addition, if authorized by the facility and the association, you will need to make separate arrangements for the transport and handling of the approved materials, since Freeman will not transport or handle them.

The operation or use of all motorized lifts and motorized material handling equipment for installation/dismantle of exhibits is NOT permitted by exhibitors or by their exhibitor appointed contractors (EAC's). Thank you for your cooperation.

### **EXHIBITOR ASSISTANCE**

Call Freeman's Exhibitor Services department at (714) 254-3410 with any questions or needs you may have.

For more information and helpful hints on preshow procedures and move-in, please go to <http://www.freeman.com/PreShowFAQ>

For more information and helpful hints on postshow procedures and move-out, please go to <http://www.freeman.com/PostShowFAQ>